#### Julia Monk

## Senior Principal & Director of Hospitality Design, HOK

Julia has been a renowned leader in the hospitality architectural and design industry since 1978. She has been the recipient of the industry's highest honours, including the prestigious Platinum Circle Award. Julia is a member of the AIA, IIDA, ULI and NEWH. She co-founded the New York chapter of the AIA Architecture of Hospitality Committee and is an active member of the ULI Asia Pacific Hospitality Committee and ULI WLI. She serves on the advisory boards of HD Magazine and Radical Innovation Award; teaches an annual course at Harvard Graduate School of Design; judges for The Hoteliers Awards and AHEAD; and, speaks as an industry panellist and keynote speaker.

In her search for the winning candidates, Julia focuses on their contributions within and beyond their role as a member of the hospitality team. She also considers what the candidates are doing to make this world a better place.

#### **Jenny Soo**

# Regional Director & Head of Workplace Experience Corporate Solutions Asia Pacific – Jones Lang Lasalle (JLL)

Jenny has over 30 years of experience in the Hospitality and Tourism industry, with roles in operations and management, including Events Manager, Professional Conference Organiser, Director of Sales and Marketing, Executive Assistant Manager, Hotel Manager and General Manager. Jenny's current position is with leading real estate company JLL in Corporate Solutions as the Regional Head of Workplace Experience, she is responsible for the strategic development of market-leading hospitality offerings and the delivery of service solutions for global enterprises.

#### **Christophe Laurent**

#### Values Ambassador, Ecole Hôtelière de Lausanne (EHL)

Christophe Laurent is the Values Ambassador at Ecole Hôtelière de Lausanne (EHL), a leading Swiss university that provides learning solutions for enthusiastic, talented and ambitious students from 119 different countries. Christophe oversees the implementation and respect of the values on campus at EHL. Prior to joining EHL, he held operational and managerial responsibilities in top restaurants and hotels in the UK. In 1991, he was awarded the title of MOGB (Meilleur Ouvrier de Grande Bretagne) Arts de la Table by the French Academy of Culinary Arts. With his domain of expertise in customer care management and international business etiquette, he travels locally and around the globe to share his experiences with university students and key players in the world of hospitality.

#### **Christine Gamarra**

### Senior Operations Lead for LRA by Deloitte

A graduate of Ecôle Hôtelière de Lausanne and a certified Sommelier, Christine is a hospitality professional with more than 29 years' experience, 18 of which have been in Asia. Christine is a Senior Operations lead with LRA by Deloitte; a leading global provider of customer experience measurement services for multinational companies with complex customer interactions. She manages a global portfolio of hospitality clients across the region including Latin America, Europe and the Middle East. Christine's interests lie in mentoring aspiring hoteliers and she has contributed columns to Biz Events Asia and is an examiner for the EHL student recruitment interviews.

#### **Guy Heywood**

# Former Chief Operating Officer Asia of Two Roads Hospitality Regional Office

Guy brings a wealth of operational experience to his role as the former Chief Operating Officer Asia at the Two Roads Hospitality Regional Office, along with comprehensive expertise in luxury services. His distinguished career spans two continents and 30 years managing and operating luxury boutique hotels in various regional capacities, before joining Australia's Voyages Hotels and Resorts to manage the brand's top eight signature properties. His credentials also include his tenure as Regional manager of Aman resorts USA and Indonesia over a 10-year period. Guy enforces the brand promise and service of each hotel brand he has worked with, exemplifying the exceptional ability to manage assets and maintain consistent, attentive owner relations. After completing his tenure at a multitude of properties, Guy brings his expertise to Stelliers and joins the panel of prestige judges to identify the brightest individuals of the hospitality industry.